



# **MACCLESFIELD TOWN COUNCIL**

## **QUALITY POLICY**



## DOCUMENT VERSION CONTROL

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## CONTENTS

1. INTRODUCTION
2. QUALITY POLICY



# 1. Introduction

## 1.1 Purpose

We believe that our commitment to continuous improvement will guarantee the success of Macclesfield Town Council by fulfilling our strategic objectives and the needs and expectations of our clients, communities and other stakeholders.

## 1.2 Scope

The Council's policy on Quality supports the Mission, Vision, Goals and Strategic objectives contained in its Strategy. It relates to all activities and processes developed and operating for Quality Control and Management which have been underlined by the Council adopting its Health and Safety Policy, Equality Policy, Environmental Policy, Personnel Policies, Information & Data Protection Policy, ICT Policy, Child/Vulnerable Adult Protection Policy, Grants Funding Policy, and Community and Social Policy.

It will also ensure the Council operates in compliance with its Core Values and best practice.



## 2. Quality Policy

Macclesfield Town Council is committed to seek Quality in all that it does by:

- Developing and maintaining activities that are systematically planned, implemented, reviewed and evaluated;
- Increasing the Council's capacity by developing both Members and Staff and using external expertise where appropriate;
- Investing in technology and equipment which will increase efficiency;
- Working in partnership where it can add value to them;
- Building successful relationships with clients and communities by ascertaining their need.