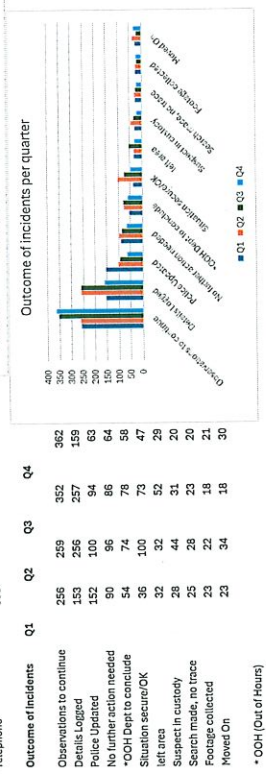
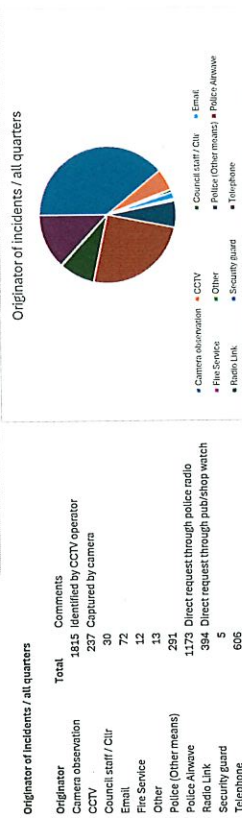
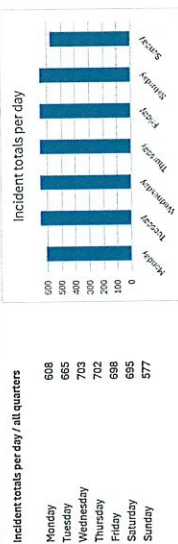
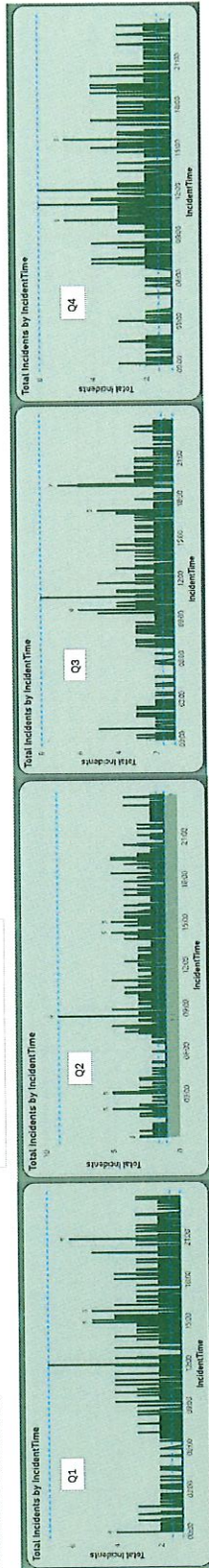
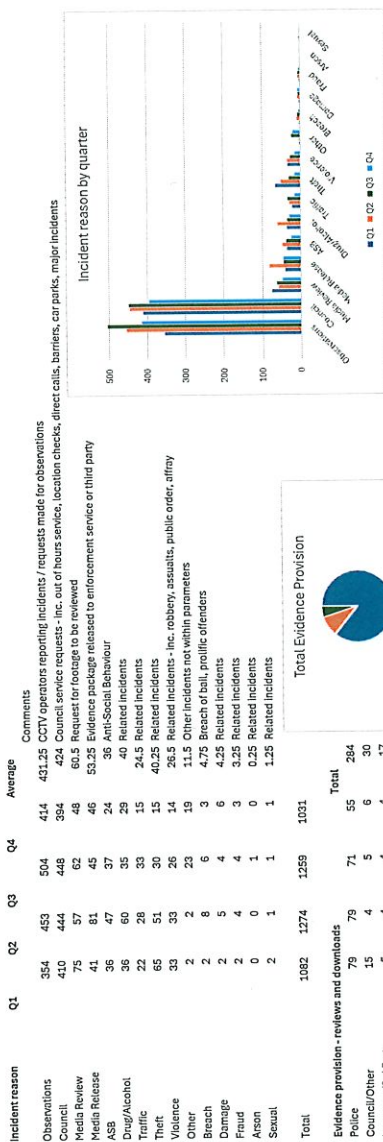


CCTV Report



* OOH (Out of Hours)

Incidents of note - Macclesfield Quarter 4

* Note - incidents can only be shared where this does not hinder, undermine or jeopardise ongoing incidents or investigations.

Risk to life

"I write with information of an incident that the service which you contribute towards played the main role. A night last week, a young child went missing having harmed themselves and saying they wanted to end their life. Police spent a considerable time and resource including the force helicopter in searching for the child. Some hours later whilst still searching the areas we have on camera, our CCTV Operator spotted the person, kept them on camera and guided the Police to them. Police later emailed the service in a rather passionate email to inform us that we saved the life of the child saying "if you hadn't spotted them, we probably wouldn't have found them in time which would have been tragic. The person was covered head to toe in fresh self-harm marks so I believe they really were going to kill themselves"

Shoplifting/theft

CCTV operator identified 2 males entering B&M store who made off with a large amount of stolen goods, the operator traced the offenders through the town centre and directed police to the location, both males were stopped on Mill Street and arrested for theft.

Shoplifting/theft

CCTV operator identified a female acting suspiciously in the town centre entering several stores, police were led to her location on West Park Drive by the operator and uncovered stolen goods from B&M's, Aldi and the Co-op. Female was promptly arrested.

Wanted person

A known female within a larger group was identified and monitored acting suspiciously and appearing to be taking drugs. Police attended the location and the female was found to be wanted on a Fail to Appear Warrant and was arrested at the scene.

Robbery

Report received of a male being robbed at gun and knife point at the underpass on Gas Road. CCTV footage was reviewed and 3 males male offenders identified and 'freeze frame' pictures provided to the police. Operator then found the males near Brunswick Hill, police were guided in and all 3 males arrested.

Projects and News

CCTV Review

A report to the environment and communities committee gave several options regarding the CCTV service, public support was positive and councillors at the meeting unanimously voted to retain it along with a minor restructure, this will have no impact to current service delivery levels or the services continued strive for future growth. The restructure has been assigned to the service management and is in progress. The report, meeting minutes and recording can be found here - [Agenda for Environment and Communities Committee on Thursday, 30th January, 2025, 10.00 am | Cheshire East Council](#)

Visits to the Control Room - Macclesfield

As the review is now concluded, the service is able to once again offer visits to the control room for members, please contact stuart.hobson@cheshireeast.gov.uk to make arrangements.

Wireless Upgrade

The network and control room has been modernised over the last two years to meet technological advances and will increase opportunities to offer services to new and existing customers. The significant benefits of the system are that the network:

- provides safer communities, especially to women travelling at night-time;
- increases the safety of the public at major events;
- enables the council to provide a better service to partners, not just the police;
- improved efficiency and effectiveness of camera control for our operators;
- provides a higher resolution, quality of image and increased zoom levels, enabling the council and partners to have access to a more reliable source of information.

As part of the switchover programme, the CCTV service also reviewed camera locations based on incident data and risks.

Radiolink

We continue to progress the upgrade to the radiolink system (pub and shop watch) with our partner Dee Communications alongside the Council's ICT team. A further update will be provided in 2025/26.